



User Manual
for Individuals



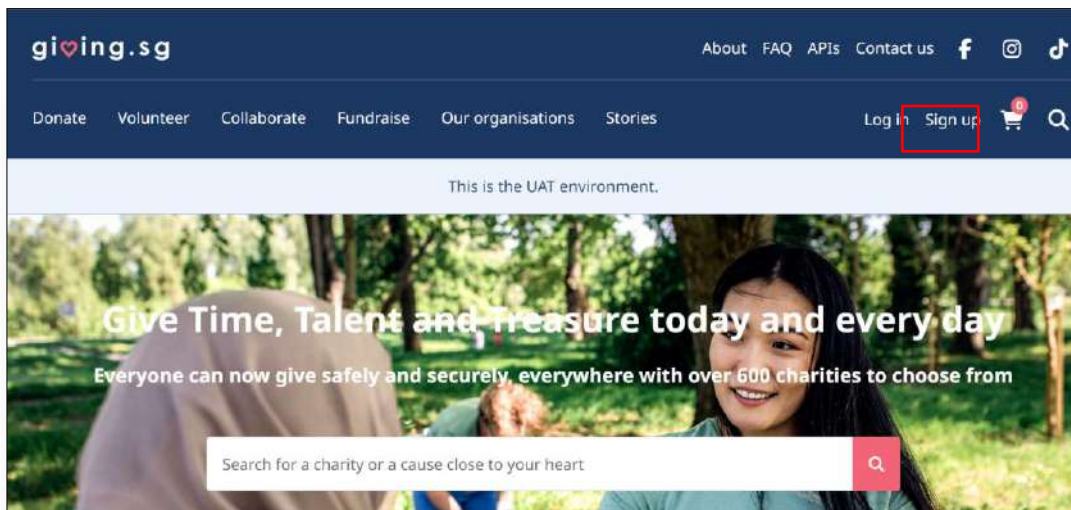
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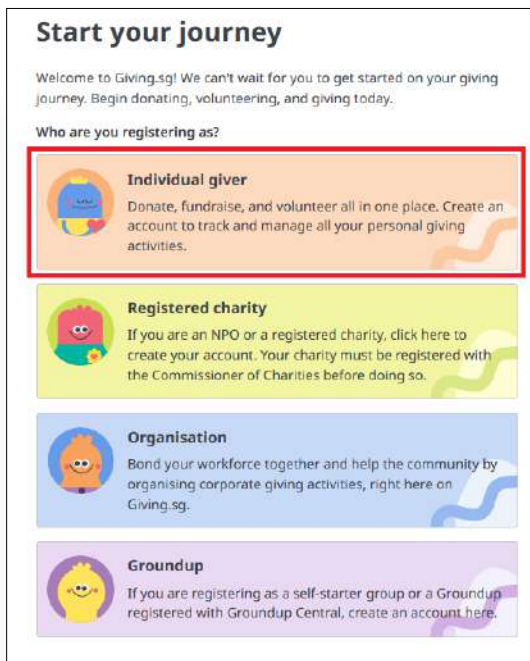
A) Individual account profile

i) Creating an Individual account

1. Go to www.giving.sg
2. Click on 'Sign Up' (top right-hand corner of the homepage).



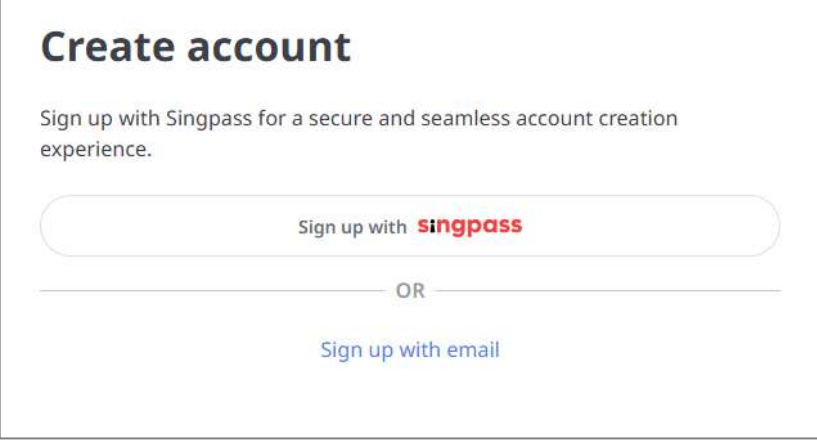
3. Click on 'Individual Giver'.



4. You may login with Singpass, or Sign up with an email.

Note: SingPass login automatically retrieves your NRIC name and number, and these details cannot be edited.

5. Click on “Sign up with singpass”



Create account

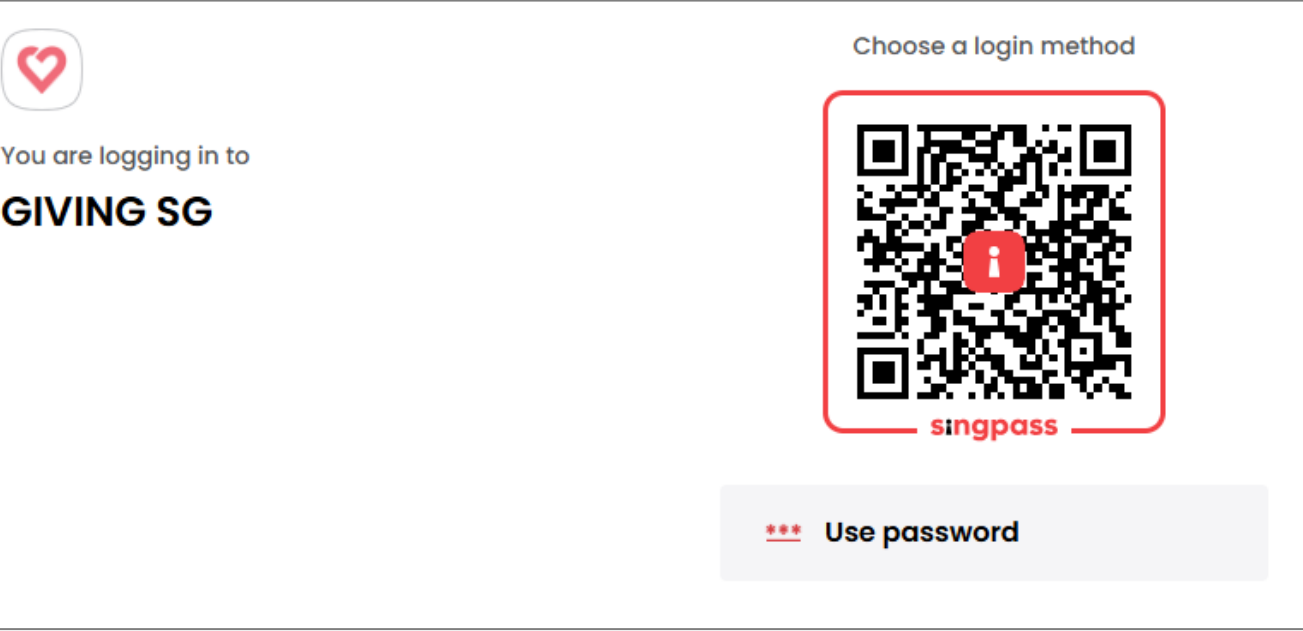
Sign up with Singpass for a secure and seamless account creation experience.

Sign up with **singpass**

OR

Sign up with email

6. Choose a login method: Singpass app or Password login



 You are logging in to **GIVING SG**

Choose a login method



***** Use password**

7. User will be brought to the page where they are informed that their personal data would be retrieved from Singpass to pre-populate the registration form. Click on “I agree”.



Singpass retrieves personal data from relevant government agencies to pre-fill the relevant fields, making digital transactions faster and more convenient.

This digital service is requesting the following information from Singpass, for the purpose of pre-populating the registration form.

- > Name
- > NRIC
- > Date of birth
- > Mobile no.
- > Email address
- > Sex
- > Ethnicity
- > Residential address

Clicking the "I agree" button permits this digital service to retrieve your data based on the Terms of Use.

Cancel

I agree

8. Next, confirm your email and enter the OTP
9. At "General Information" page, fill in the required details, then click "Continue" after agreeing to the Terms and Conditions and Privacy Policy to complete the account registration.

General information

This information helps us get to know you.

Full name*

NRIC / FIN*

Date of birth*

Mobile number

Email*

Sex

Ethnicity

Postal code

Building name

Floor

Unit

- ☒ By signing up, I have read and agree to NVPC's [Terms and Conditions](#) and [Privacy Policy](#).
- ☒ I agree to receive marketing communications from NVPC and its related organizations as articulated in our [Terms and Conditions](#) and [Privacy Policy](#). Our marketing communications may include advocacy content, donation or volunteering opportunities, and updates or information on causes and initiatives.

Sign up

ii) Setting up Individual profile

1. Click on your profile picture, then select 'Settings' from the dropdown menu to update your profile



2. Complete all required fields in the relevant sections, then click '**Save**' to apply the changes.

Note: You will not be able to change your email address as your donation and volunteer history are linked to it.

A screenshot of the 'Settings' page on giving.sg. The page title is 'Settings' with the subtitle 'Manage your settings'. On the left is a sidebar menu with options: Profile, Personal details (selected), Social links, Saved cards, Preferences, Profile display, Membership, Linked accounts, Settings (with a gear icon), Account, and Notification. The main content area is titled 'Personal details' and includes a note: 'Your contact information. Note that changing your information here will not affect your information on Singpass.' The form contains several fields: 'Full name*' (text input), 'NRIC/FIN*' (text input), 'Sex' (dropdown menu), 'Date of birth*' (calendar icon), 'Ethnicity*' (dropdown menu with 'Choose one' selected), 'Email*' (text input), 'Mobile phone number' (with a '+65' prefix and a text input), 'Postal code' (with a magnifying glass icon and a text input), 'Building name' (text input), 'Floor' (with a '#' symbol and a text input), and 'Unit' (text input). At the bottom right is a 'Save changes' button.

iii) Accounts linking via Singpass

Overview

As a Giver, you can link multiple accounts that belong to you based on matching identification criteria such as NRIC/FIN. Once linked, you can access and manage all linked accounts using a single Singpass login.

Key Features

- Link accounts with the **same NRIC/FIN**
- Access multiple accounts under **one Singpass login**
- Switch between linked accounts to view and manage transactions. If you switch between linked accounts, you will only see transactions for the selected account.

How to link multiple accounts

1. Login via Singpass

After login, a prompt will appear if there are existing linked accounts.

Choose your account

Select an account to continue your giving journey.



Vitasoy
vitasoy@example.com
Local Food Initiative +2 more

Default

Last login on: 30/06/26



keke2
keke2@mailto.plus

Last login on: 01/07/26

You will also be prompted if other accounts (not linked yet) under your NRIC are found.

Link your giving.sg accounts

We found 2 other giving.sg accounts registered under your NRIC.
Link accounts that belong to you to easily toggle between accounts when you login via Singpass. A link will be sent to the email address to confirm the linkage.

[Find out more here.](#)

Accounts found

☒



gi*****60@mailto.plus

☐



ps*****r1@mailto.plus

Remind me later

Link accounts

2. Choose the account(s) and click “Link accounts”.

✓ An email has been sent to you to link your accounts.

3. Check your email and click “Link My Account” to complete.



Link your account

Hello Giver Member 60,

You've requested to link your profile.

Click the button below to complete the process.

This link will expire in 1 hour for security purposes.

If you did not perform this action, please contact our Hello Team at hello@giving.sg for further assistance.

Love,
All of us at giving.sg

P.S. This is a system generated email so please do not reply to this email.

[Link my account](#)

Your profile has been linked

Log in via Singpass to view your linked profiles and seamlessly toggle between them.

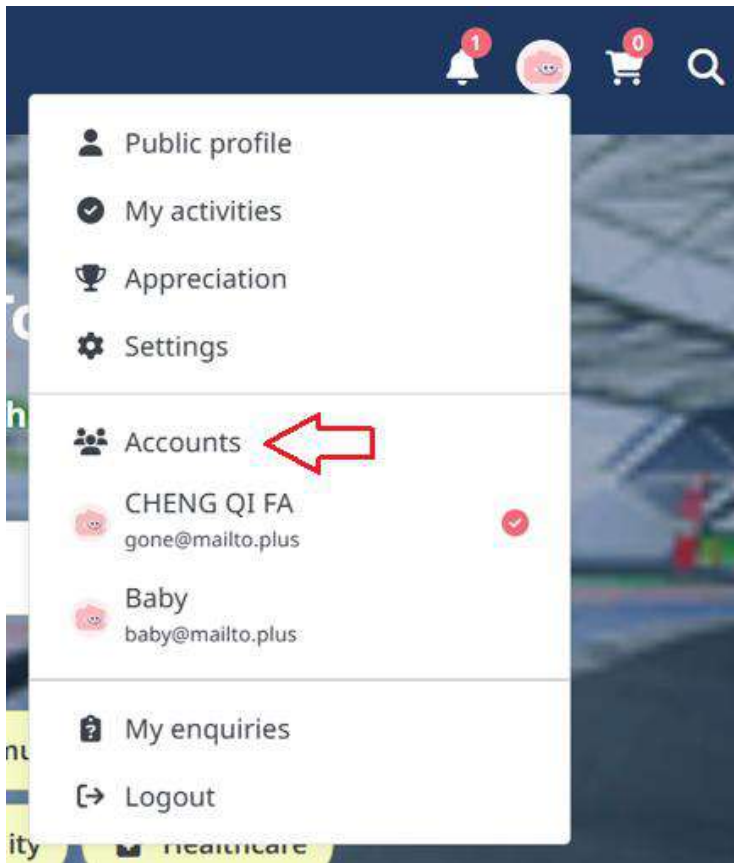
You will be redirected to homepage in 3s.



Managed linked accounts

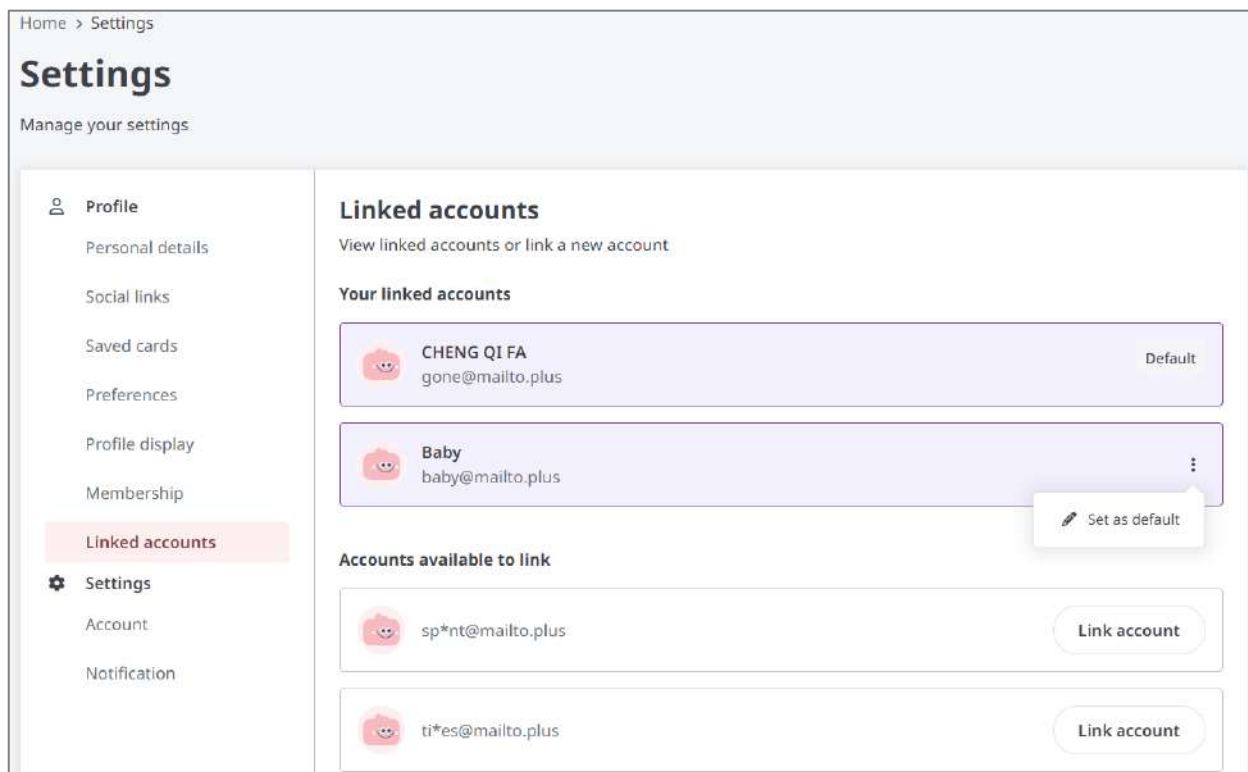
Note: You can only manage linked accounts when logged in via **Singpass**.

1. To toggle account: Click on your profile picture > Select the account you want to switch from the list of linked accounts.



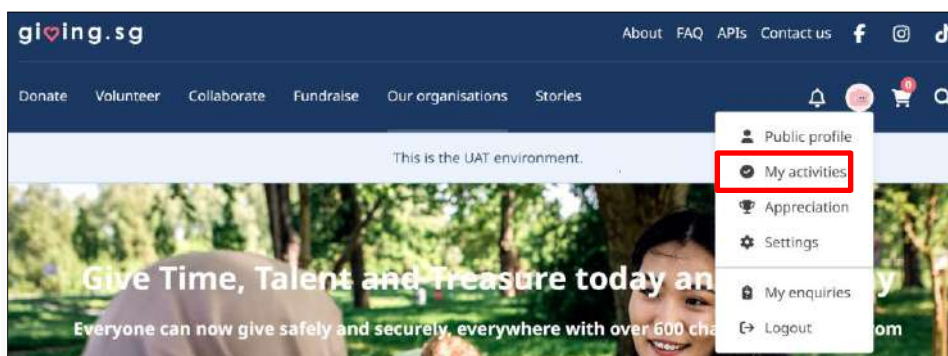
2. Go to Settings to view list of linked accounts and accounts available to link

Tip: Set a default account: The default account will receive an email notification when an account is available to be linked. It will also receive an email notification once an account has been successfully linked.



iv) Dashboard

1. Login to your giving.sg account.
2. Click on your profile picture, then select 'My activities'.



3. The dashboard allows you to view:
 - Amount donated YTD: Shows the amount of donations you have made to the charities for the year.
 - Hours Volunteered YTD: The number of hours you have volunteered for the year.
 - Fundraisers started YTD: Number of fundraising campaigns created for the year.
 - Amount raised YTD: The amount raised for the year to charities via your campaigns.

Home > My activities

My activities

\$ 7,590
Amount donated YTD

5hrs
Hours volunteered YTD

3
Fundraiser started YTD

\$ 0
Amount raised YTD

Search activity

Search by activity name or organisation name 

Filter by **Donate** Volunteer Fundraise Export History Filters

Note: The data displayed is not in real-time.

v) Setting up Saved cards

1. Under 'Settings', click on 'Saved cards' > 'Add card'.

Home > Settings

Settings

Manage your settings

 **Profile**

Personal details

Social links

Saved cards

Preferences

Profile display

Membership

Linked accounts

 **Settings**

Account

Notification

Saved cards

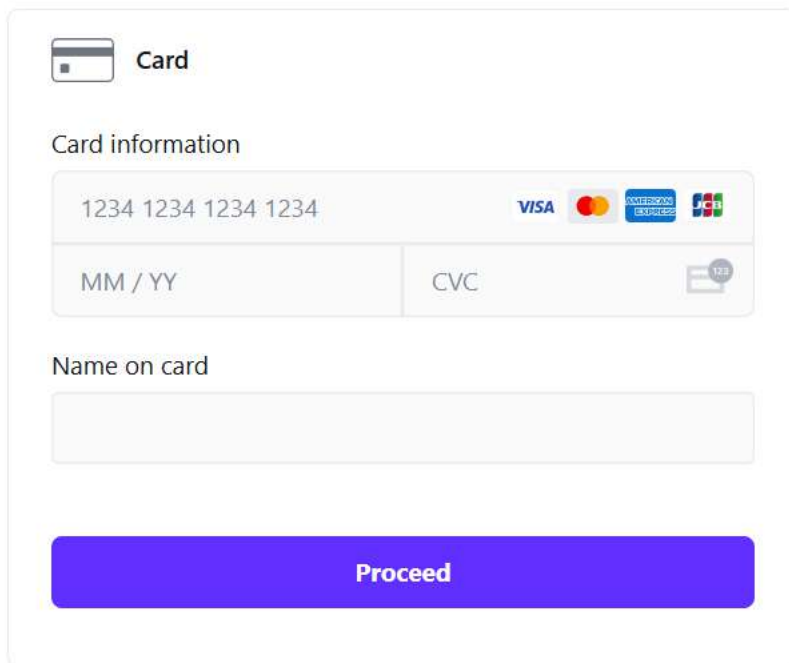
Saving your cards will simplify your donating and pledging journey.



You currently do not have any cards saved.

+ Add card

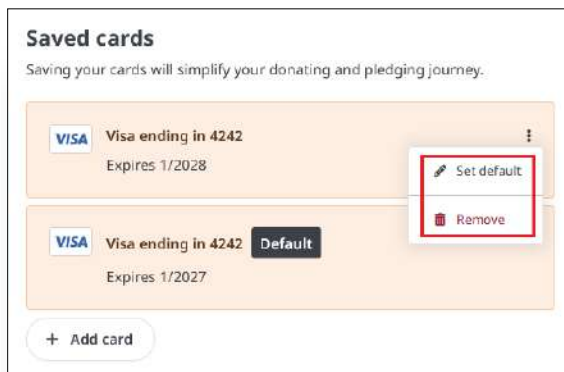
2. Enter your preferred card information, click 'Proceed'



The form is titled 'Card' and contains the following fields:

- Card information:** A text input field containing '1234 1234 1234 1234'. To its right are logos for VISA, Mastercard, AMERICAN EXPRESS, and JCB.
- MM / YY:** A text input field for the expiration month and year.
- CVC:** A text input field for the Card Verification Code.
- Name on card:** A text input field for the cardholder's name.
- Proceed:** A large blue button at the bottom.

You can also change the default card or remove an existing card.



The interface is titled 'Saved cards' and includes the text 'Saving your cards will simplify your donating and pledging journey.' It displays two saved cards:

- Card 1:** VISA, Visa ending in 4242, Expires 1/2028. It has a 'Set default' button and a 'Remove' button.
- Card 2:** VISA, Visa ending in 4242, Expires 1/2027. It is marked as the 'Default' card.

At the bottom, there is a '+ Add card' button.

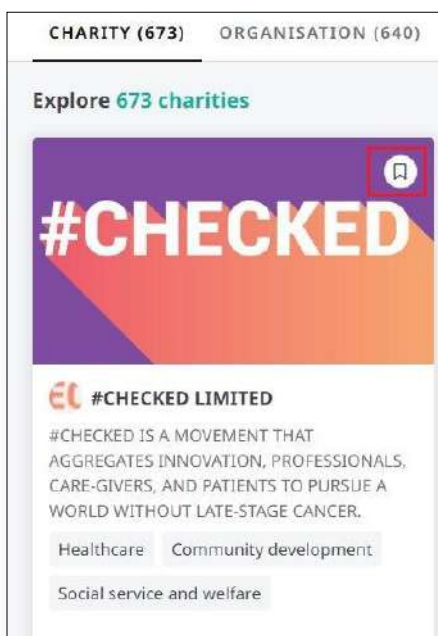
3. Click the "View more actions" icon for the non-default card and click the "Set default" to change the default card.
4. To delete a card, tap the "View more actions" icon for the card to be deleted.

v) Bookmarking profiles

- To bookmark fundraising campaigns, click on “Donate”
- To bookmark volunteering opportunities, click on “Volunteer”
- To bookmark a charity profile, click on “Our Organisations”



- Click on the bookmark icon to save the profile in your Saved items:

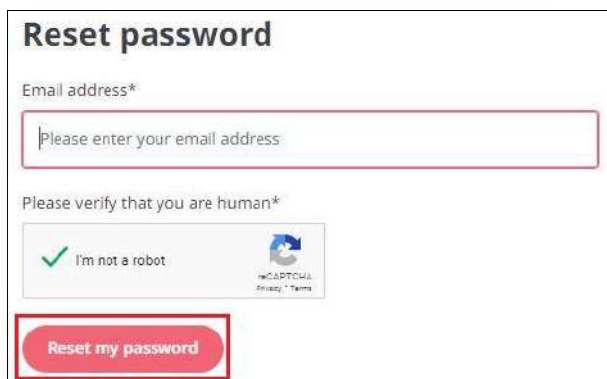
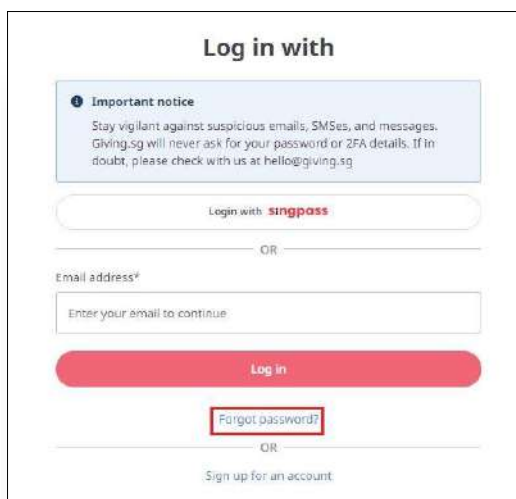


- You can view all the bookmarked pages under **Sort: Bookmarks**.
- To remove the bookmarked profiles, you can click on the bookmark icon again.



vi) Reset password

- Go to www.giving.sg, click on 'Log In'.
- Click on 'Forgot password?'



- Enter your email address registered on giving.sg, click on 'Reset my password.'
- A message will be displayed to indicate the OTP has been sent to your e-mail address.



An email will be sent to your registered account from sys_msg-do_not_reply@giving.sg. Kindly check your junk mailbox if you do not receive the email after a few minutes.

- Key in the OTP to verify. Then set your new password:

Set new password

Password*

Confirm password*

Reset password

Password must:

- ✗ Have at least 12 characters
- ✗ Have at least one uppercase
- ✗ Have at least one lowercase
- ✗ Have at least one special character
- ✗ Have at least one number
- ✗ Not be similar to your name or email

- After keying in your preferred password, click on 'Reset password' to confirm it.
- You may now login with your email address and new password.

vii) How to download donation/volunteer report

1. Log in to your account in giving.sg.
2. Go to "My Activities" page
3. On the "My Activities" page, you should see a button labeled 'Export History'

Donate Volunteer Collaborate Fundraise Our organisations Stories

This is the UAT environment.

Home > My activities

My activities

\$282
Amount donated YTD

4hrs
Hours volunteered YTD

3
Fundraiser started YTD

\$0
Amount raised YTD

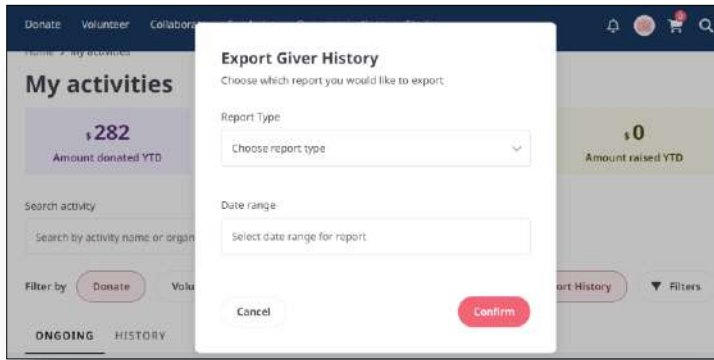
Search activity

Search by activity name or organisation name

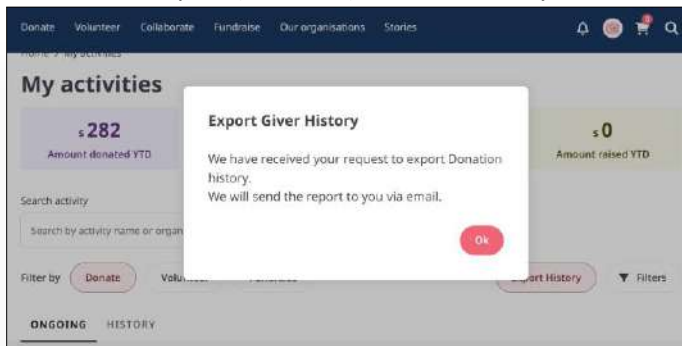
Filter by **Donate** Volunteer Fundraise

Export History Filters

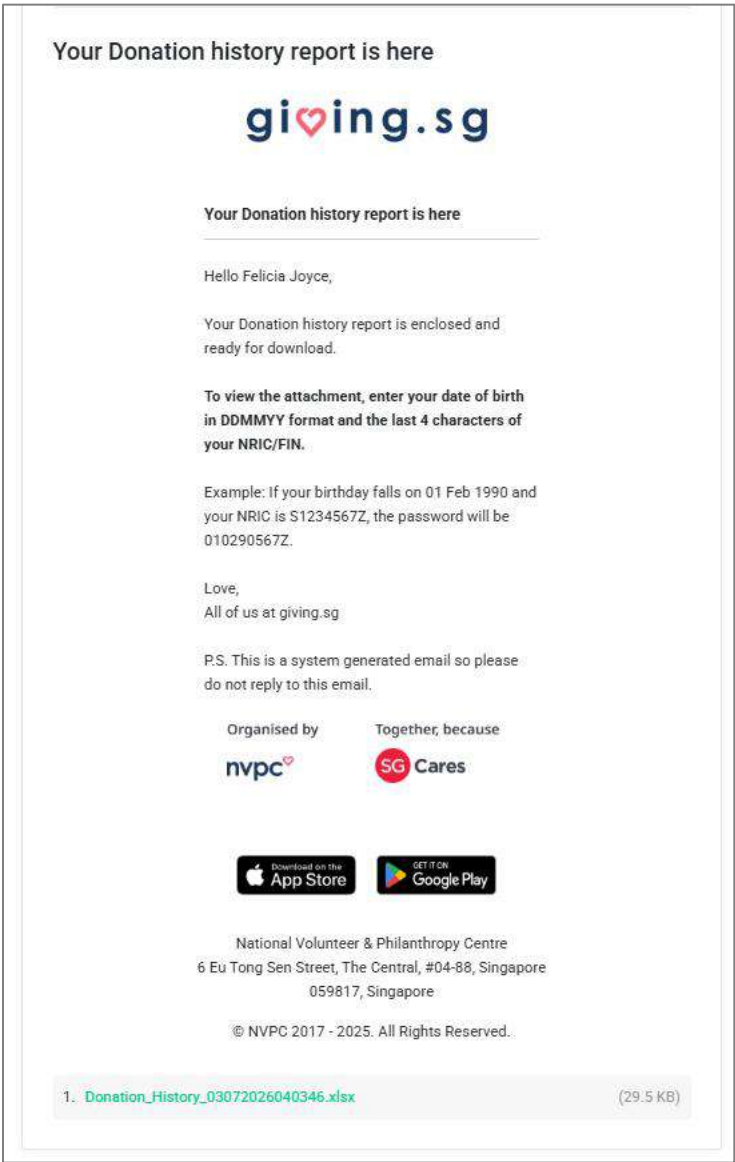
4. Please click "Export History". Select the "Report Type", either donation history or volunteer history and "Date Range"



5. Donation report (excel file) will be sent to your email shortly.



6. You will receive an email with the report attached.



7. Sample report: Voluntary by period

</

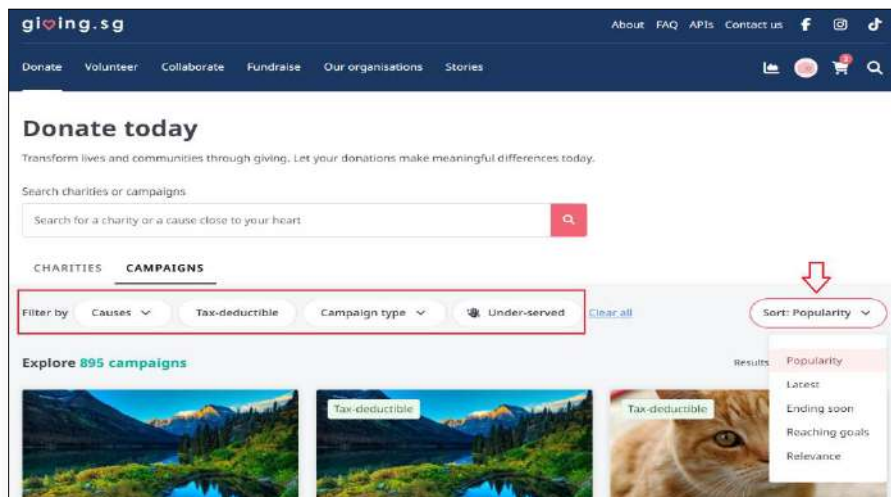
8. Sample report: Donation

</

B) Donations

i) How to donate

1. Log in to your account on giving.sg.
2. To select the charity:
 - a) If you already have a charity in your mind, you can use the magnifying glass on the top right side to search for the charity.
 - b) Key in the charity name in the search bar:



- c) You can further filter the options to donate to either specific campaigns or directly to the charity:

Note: If you're donating to a charity or campaign with IPC status, check the tax deduction message on the charity profile or campaign page. Note that some charities specify a minimum donation amount for tax deduction eligibility.

To receive Tax benefit

- Only charities with IPC status can provide tax deductions for donations.
- Please ensure that the option to request a tax deduction is selected to receive a tax deduction. Guest donations are not eligible for tax deductions.
- The approved IPC will provide the donation details directly to the Inland Revenue Authority of Singapore (IRAS), and the donation deductions will be included automatically in the tax assessment where applicable.

Note: For a tax deduction receipt, you may keep the donation acknowledgment email as a reference. If you need a hard or soft copy of the donation receipt, you may contact the respective charity or email us at hello@giving.sg, and we will forward your request to the charity.

3. Click on the 'Donate now' button and add the amount of your choice.

The screenshot shows the Giving.sg website interface for the Whispering Pines Foundation. The main content area features a 'Test campaign 1' with a photograph of a traditional Japanese street. To the right, a sidebar displays campaign statistics: 'Tax-deductible', '\$0 raised of \$4,000', '0 donors', and '9 days to go'. A red arrow points from the 'Donate now' button in the sidebar to the 'DONATE' section below. The 'DONATE' section has a 'DONORS' tab and a '10' button. Below this is an 'Other amount' section with a text input field containing '\$ 100' and two buttons: 'Donate now' and 'Add to cart'.

Click 'Add to cart' to save items to your Giving Cart. Or, click 'Donate now' to go to next page.

I want to donate to Test campaign 1

When you donate \$10 and above, you can claim tax deduction.

Donation amount*

\$ 100

[Add dedication message](#)

Why are you donating?*

Cancel Donate now

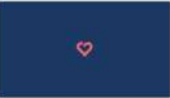
On the giving Cart page, verify the donation items and click 'Check Out'. To modify the amount, click 'Edit', or to remove an item, click 'Remove'.

Giving cart

ONE-TIME 1 **PLEDGE** **RECURRING**



National Volunteer and Philanthropy Centre

☒  **National Volunteer and Philanthropy Centre**

\$ **10**

One-time

 Edit

 Remove

Donation summary

Non tax-deductible

One-time

National Volunteer and Philanthropy Centre \$10

Today's total **\$ 10**

Check out

On the Payment Details page, you can toggle the 'Claim Tax Deduction' option on or off if you donate to a charity with IPC status. You may share your "Preferred Name" to be listed in the campaign donor listing.

Home > Giving cart > Payment details

Payment Details

Pay with

+ Add debit or credit card

☒ Cards 

☐ QR payment 

Full Name
NRIC/FIN
Email address

Do you want to claim tax relief?  ☒

Tax relief may be claimed only for eligible donations.

Add a personal touch for the selected campaigns

Share your name ☒

Toggle on if you want to leave your preferred name on the campaign's donor list.

Giver2502

Only full names as registered under Singpass will have a verified mark.

Upon successful transaction, please take note that your donation, name (if indicated) and profile icon will be displayed on the donation listing as "[Profile Icon] [Name] donated \$XX.XX".

Continue with Payment

Campaign2   Tax deductible

 Felicia Jeyge for Wildlife of Singapore

\$100
raised of \$1,000

1 donors
181 days to go

Donate now



Supported causes

- Animals
- Community development
- Families
- Environmental protection and sustainability

About the campaign

Campaign2

DONATE **DONORS**

 Giver2502 • donated \$100.00
\$100.000 on 15 PM

Campaign listing page showing preferred display name and dedication message (if any)

ii) Payment Mode

1) Credit/Debit/AMEX Cards

+ Add debit or credit card

You may add a Saved Card by selecting *Proceed to add the card details. This card will be saved for future transactions under Saved Cards.*

2) PayNow Payment using banking apps

Cards

- On the checkout page, choose "Visa/Master/Amex credit & debit cards" option.

 Card/PayNow

2. Click 'Continue with Payment', you will be directed to the payment page to enter the card details.
3. Click 'Pay' to complete the transaction.

gi[♥]ng.sg

Order summary

Compassion Works

100.00 SGD x 1

100.00 SGD

Subtotal

100.00 SGD

Total to pay

100.00 SGD

Privacy | English

Powered by Airwallex

Select payment method

Pay

Donate with Pay

Or pay with

☒ Card

Card information

1234 1234 1234 1234

VISA

MM / YY

CVC

Name on card

TestCorp ABC

Pay

After the payment is completed, a summary screen will display the details of your transaction.

2026 giving.sg

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giving.sg

AboutFAQAPISContact us

f

DonateVolunteerFundraiseOur organisationsStories

Thank you

Thank you for your support. Your donation will go a long way.
[Learn more about TDR and your eligibility](#)

Your invoice

StatusCompleted

Date01-03-2024 11:31:20

AnonymousNo

Tax claimant

Company name

UEN

Contact email

Today's donation summary

Wildlife of Singapore

One-time

Amount\$20.00

Ref ID2480071003

Whispering Pines Foundation

One-time

Amount\$100.00

Ref ID2480071003

One-time

Amount\$15.00

Ref ID2480071003

Today's total

\$ 135.00

Continue browsing

You will also receive a confirmation email sent to your registered address. If you do not receive it within 3-5 minutes, please check your junk mail folder.

2026 giving.sg

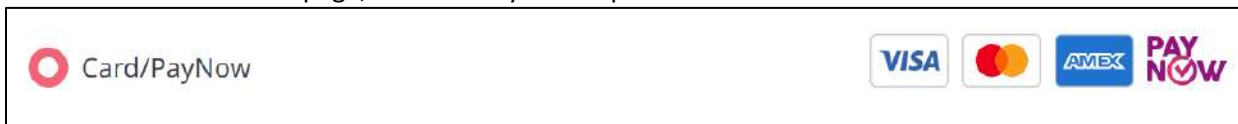
23

PayNow

Note: For PayNow payments, please ensure that your banking app is installed and set up on your mobile device before clicking "Donate Today".

If you have not installed your banking app, you may download it from the App Store (iOS) or Google Play Store (Android).

1. On the checkout page, choose "PayNow" option.



2. Click 'Continue with Payment', you will be directed to the payment page
3. Under "Select Payment Method", choose "PayNow".



A PayNow QR code will be displayed on the screen.

- Open your banking app and scan the QR code.
- Review the donation amount displayed in your banking app and proceed to complete the donation.

And you're done! A donation confirmation notification will be sent to your registered email address once the transaction is completed

iii) Recurring donations

- Select the charity of your choice, click on the charity's profile page.
- Click on the "Donate now" button next to the amount, or you can add the amount of your choice in the custom field.
- Select 'Make this a recurring donation.'

I want to donate to National Volunteer and Philanthropy Centre

Donation amount*

\$ 50

☒ Make this a recurring donation ⓘ

Monthly Yearly

End date*

Set an end date for when the recurring will end.

[Add dedication message](#)

Cancel Donate now

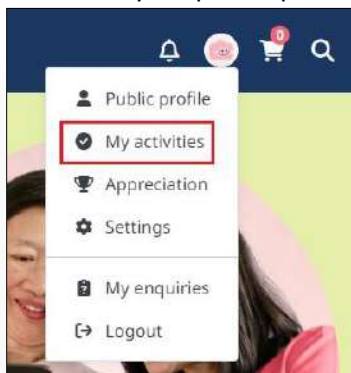
- You can choose to donate on a monthly or yearly basis.
- You can also choose to set an end date for when the recurring donations will end. Do note that the timeline has to be within 20 years.
- Click on 'Donate now' to add the recurring donation to your Giving Cart.

Please note on these following:

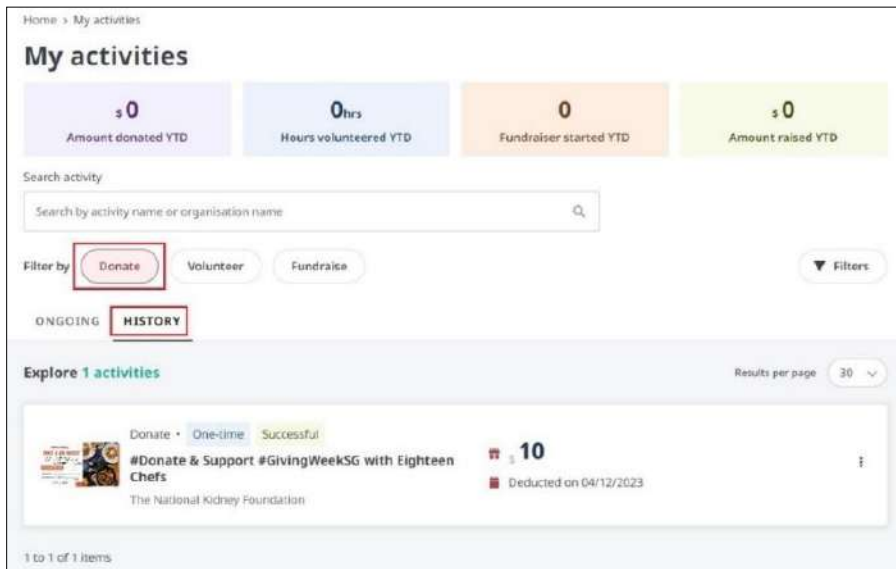
- You can only check out one recurring donation at a time.
- From the Giving Cart, you may amend the amount and the end date by clicking on the view more icon.
- You may only use a debit or credit card to make payment for a recurring donation.
- If the first recurring donation is deducted on 1st June, this will be your subscription date. Your next billing date will be deducted from your default credit card on 1st of every month.

iv) Checking donations

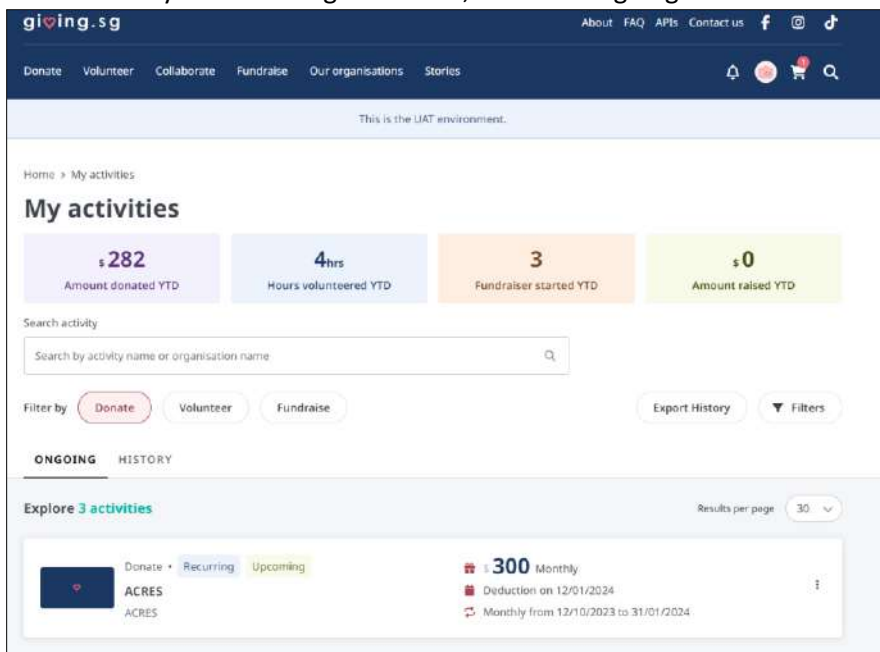
- To check your donation history, make sure you are signed in.
- Click on your profile picture and then on 'My activities'



- Filter by 'Donate' and click on History to view your donation history.



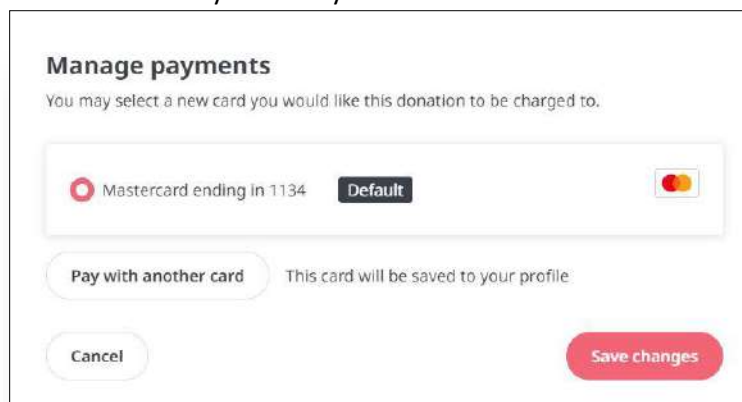
- To check your Recurring donations, click on 'Ongoing'.



- From here, you can click on more options to access 'Manage Payment'.



- This will allow you to 'Pay with another card' for the selected recurring donation.



Manage payments

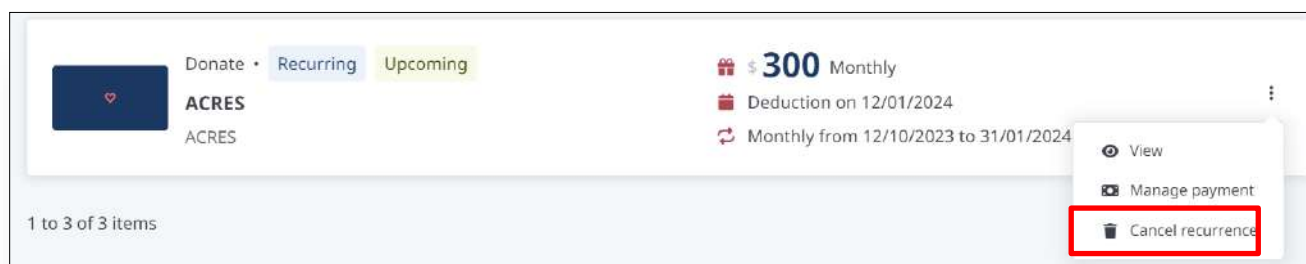
You may select a new card you would like this donation to be charged to.

☐ Mastercard ending in 1134 **Default** 

Pay with another card This card will be saved to your profile

Cancel **Save changes**

- To cancel the recurring donation, click on 'Cancel recurrence.'



Donate • **Recurring** Upcoming

 **ACRES**
ACRES

 **\$300** Monthly
 Deduction on 12/01/2024
 Monthly from 12/10/2023 to 31/01/2024

1 to 3 of 3 items

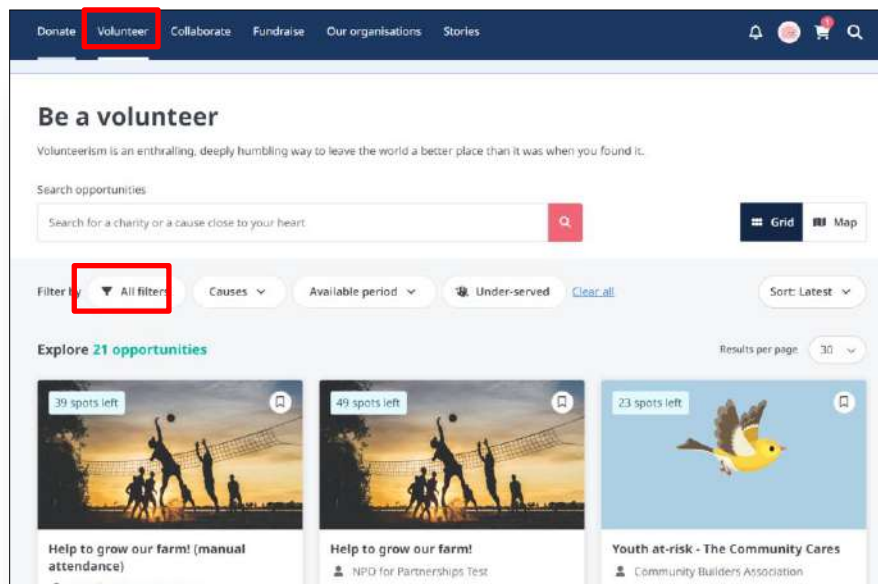
View
Manage payment
Cancel recurrence

Note: If you wish to change the amount for your recurring donation, you will have to cancel it and set up a new recurring donation with the new amount.

C) Volunteering

i) Registering for volunteer activity

- Click on 'Volunteer'
- You can search for opportunities or the organisations you wish to volunteer for in the search bar
- You may bookmark opportunities you are interested in by clicking the bookmark icon on the opportunity cards
- You will be able to view the bookmarked icons by clicking on 'My bookmarks'
- Click on 'Filters' to narrow down the opportunities



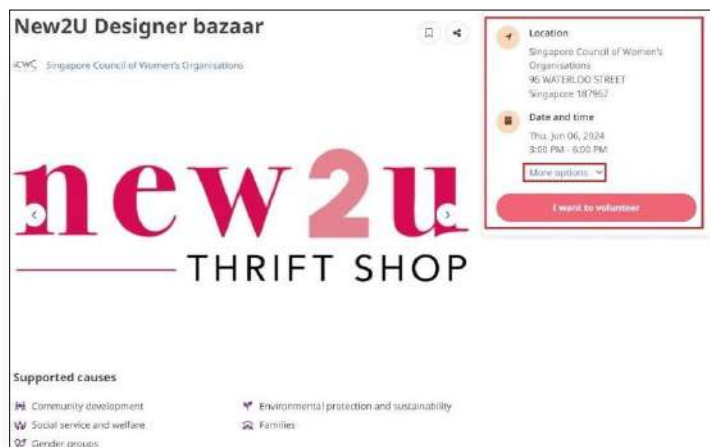
The list of filters available are as below:

- Your availability
- Causes
- Saved places
- Opportunity type
- Location
- Suitable for
- Skills
- Partner opportunities

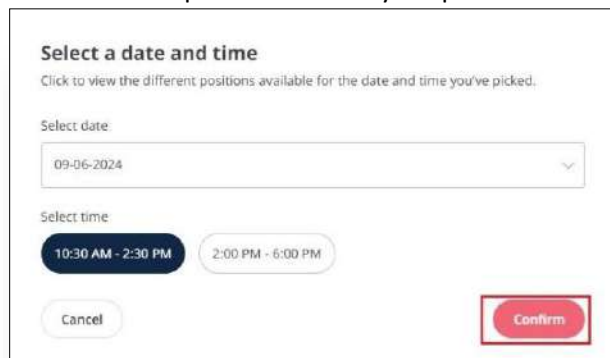
- The opportunities will get filtered upon your selection, click on the opportunity card, to check the complete details of the opportunity.

There are three types of volunteering categories:

a) One-time opportunities: For opportunities on a single date and time or over specific dates



Click on 'More options' to select your preferred date and time and click 'Confirm'



You will be redirected to the Volunteer position selected, click on 'Volunteer for this' to register for the opportunity.



Ensure the prefilled information is accurate, you can edit this information in your profile settings. Click on 'Register' to register for the opportunity.

Your details

Opportunity session

Sun, June 09, 2024
10:30 AM - 2:30 PM

Main applicant (You)

Volunteer position

New2U Designer Bazaar Volunteer

Name*

You can edit your name in your profile settings.

Gender*

You can edit your gender in your profile settings (if applicable).

Contact number*

You can edit your contact number in your profile settings.

Date of birth*

You can edit your date of birth in your profile settings.

Email

You can edit your email in your profile settings.

Skills

Business developmentEvent managementVolunteer management

☒ I understand that my personal details will be shared with the organisation upon registration.

[Back](#)[Register](#)

I am volunteering for

New2U Designer bazaar

Singapore Council of Women's Organisations

Your application has been sent for approval

For any updates, you will be contacted by the organisation.



[Back to home](#)[Browse more opportunities](#)

Once registered, your registration will be sent to the charity partner for their review and approval. You will also receive an email acknowledgement to notify that you have registered for this opportunity.

b) Project-based: For opportunities dependent on a project with a desired outcome. You will be registered for the full duration of the opportunity.

Home > Volunteer > Lakeside Family Services

The GRIT Academy+ (Jurong East)

 Lakeside Family Services



Location
302 JURONG EAST STREET 32#01-22
Singapore 600302

Date and time
Fri, Jun 21, 2024 –
Fri, Apr 25, 2025
Fortnightly

[I want to volunteer](#)

Click on 'I want to volunteer' You will be redirected to the Volunteer position selected, click on 'Volunteer for this' to register for the opportunity.

Volunteer positions

Befriender

9 of 10 slots left

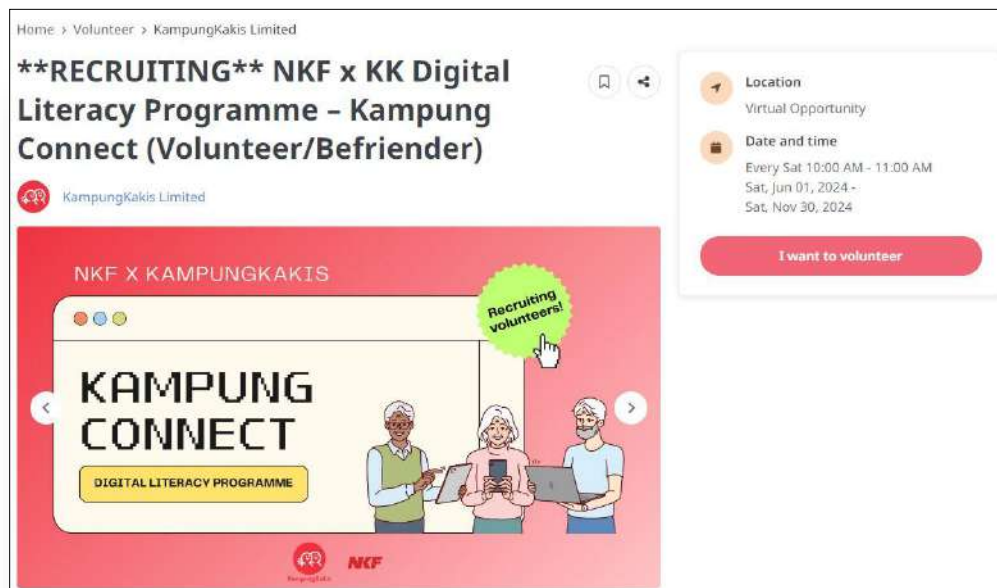
[Volunteer for this](#)

Roles and Responsibilities:

- Build relationships with preteens aged 11 to 13 years old
- Participate in the group activity sessions ...

[See more](#)

c) Recurring: For opportunities that recur over a period of time, volunteers will register for the full duration.

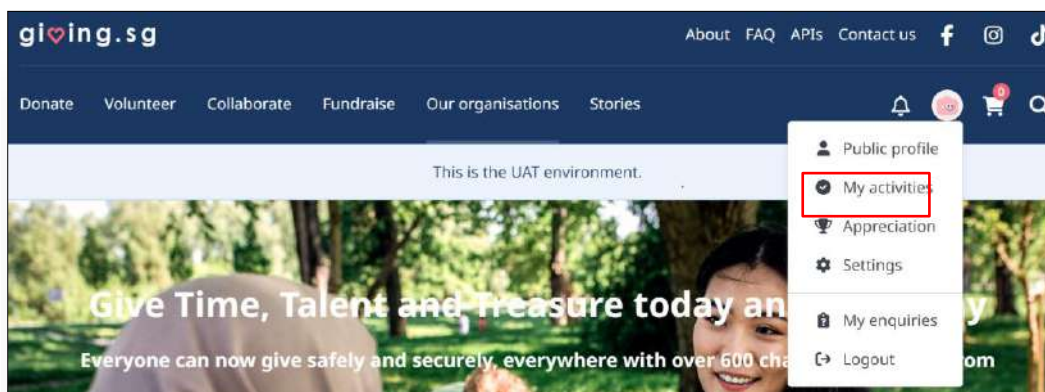


Click on 'I want to volunteer' You will be redirected to the Volunteer position selected, click on 'Volunteer for this' to register for the opportunity.

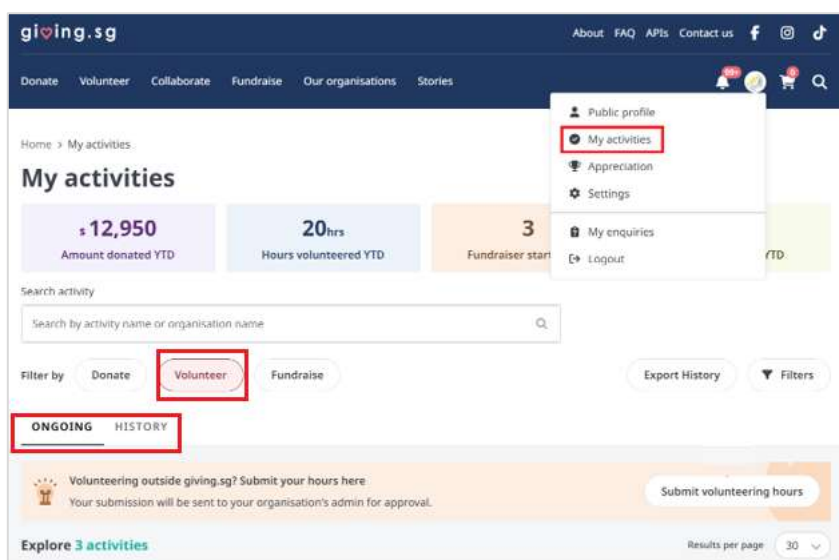


ii) View registration status / withdraw registration

1. Login to your account and click on your profile picture and then on 'My Activities'



- Filter by 'Volunteer' to view your Ongoing opportunities and past opportunities under History



- After the person in charge has confirmed your registration, the status will be updated to 'Registered'.



- After the event, once the organization's representative has marked your attendance for the activity, the hours will be updated accordingly. You can view this in the History section.
- You may contact the relevant organisation person in charge if your attendance is not being updated.

This screenshot shows a volunteer activity card. On the left, there is a blue square icon with a heart. To its right, the text 'Volunteer • Ended' is followed by a green 'Registered' tag. Below this, the activity title 'Environmental Conservation Volunteer (Ongoing)' is displayed, with '(Still Ongoing)' in parentheses. Underneath the title is the organization name 'Community Builders Association'. On the right side of the card, the date and time '29/03/2024 • 05:30PM to 06:00PM' are shown. Below this, it says 'Virtual Opportunity' with a location pin icon, and 'Volunteer' with a person icon. At the bottom right, a red box highlights the duration '2 hours 30 mins' next to a clock icon. A vertical ellipsis menu icon is on the far right.

4. Withdraw registration: If you are unable to attend the activity, click on 'Withdraw' to withdraw your registration.

This screenshot shows another volunteer activity card. On the left, there is a small photo of people. To its right, the text 'Volunteer •' is followed by a yellow 'Registration Pending' tag. Below this, the activity title 'The GRIT Academy+ (Jurong East)' is displayed, with 'Lakeside Family Services' underneath. On the right side, the date and frequency '21/06/2024 - 25/04/2025 • Fortnightly' are shown. Below this, the address '302 JURONG EAST STREET 32#01-22 Singapore 600302' is listed, followed by 'Befriender' with a person icon. A red box highlights a 'Withdraw' button with a circular arrow icon on the right side of the card. A vertical ellipsis menu icon is also present above the button.

iii) Submit Volunteer Hours (Outside giving.sg)

If you have volunteered outside of giving.sg, you may submit your hours if:

- You have an individual giver account
- You are a member of an Organisation which gives you access to their private campaigns and opportunities) Click here to check membership status.

Note:

Your volunteer hours submission will be sent to your organisation's admin for approval.

1. Go to "My activities"
2. Select Volunteer and click "Submit volunteer hours"

giving.sg

About FAQ APIs Contact us

Donate Volunteer Collaborate Fundraise Our organisations Stories

Home > My activities

My activities

\$12,950
Amount donated YTD

20hrs
Hours volunteered YTD

3
Fundraiser started YTD

Public profile

My activities

Appreciation

Settings

My enquiries

Logout

Search activity

Search by activity name or organisation name

Filter by: Donate Volunteer Fundraise

Export History Filters

ONGOING HISTORY

Volunteering outside giving.sg? Submit your hours here
Your submission will be sent to your organisation's admin for approval.

Submit volunteering hours

Explore 3 activities

Results per page 30

3. Complete all the required fields and click "Submit"

Volunteering Hours Submission

Please submit hours only for volunteering activities that have ended.

Approving organisation*
Select the organisation that will review and approve this activity.

[-]

Full name*
You can edit your name in your [profile settings](#).

Felicia Joyce

Mobile phone number*
You can edit your mobile phone number in your [profile settings](#).

(+65) 65509595

Organisation name*
If your organisation is not listed, type 'Others' to enter it manually.

Select...

Type of organisation*

Select...

Causes*

Select...

Volunteering activity*

Volunteering position*

Start date* **End date***

[-] [-]

Volunteering hours*

00 hours 00 minutes

Location*

Select...

Activity description

Activity URL

Name of volunteering manager*

Email of volunteering manager*

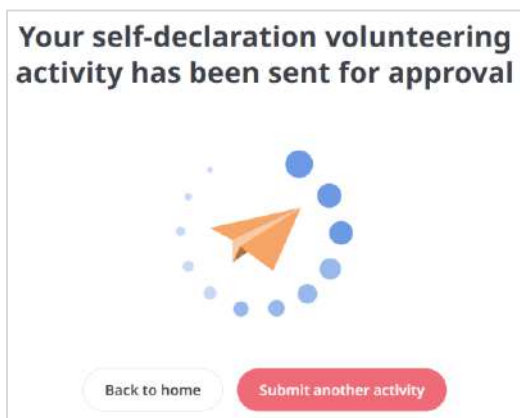
Supporting documents*
Please upload any relevant documents to support your submission



Select file to upload files

Supported formats: PDF, DOCX, XLSX, JPG, PNG | Maximum of 5 file uploads
Maximum size per file: 5MB

Cancel Save Draft Submit



4. Go back to “My activities”, under Volunteer – Ongoing, to check status of the submission.

Click “Withdraw”: Your form will be moved back to a draft. You will have to re-submit it for approval.

Filter by Donate **Volunteer** Fundraise Export History Filters

ONGOING HISTORY

 Volunteering outside giving.sg? Submit your hours here
Your submission will be sent to your organisation's admin for approval. Submit volunteering hours

Explore **4 activities** Results per page 30

	Volunteer • Self-Declared Pending Approval 5566 Animal Welfare - Walkaton Wildlife of Singapore	27/06/2026 - 27/06/2026 • Virtual Opportunity Volunteer 8 hours 0 mins	Withdraw
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5. If your submission is approved/rejected, it will be updated under Volunteer – History

Filter by Donate **Volunteer** Fundraise Export History Filters

ONGOING **HISTORY**

 Volunteering outside giving.sg? Submit your hours here
Your submission will be sent to your organisation's admin for approval. Submit volunteering hours

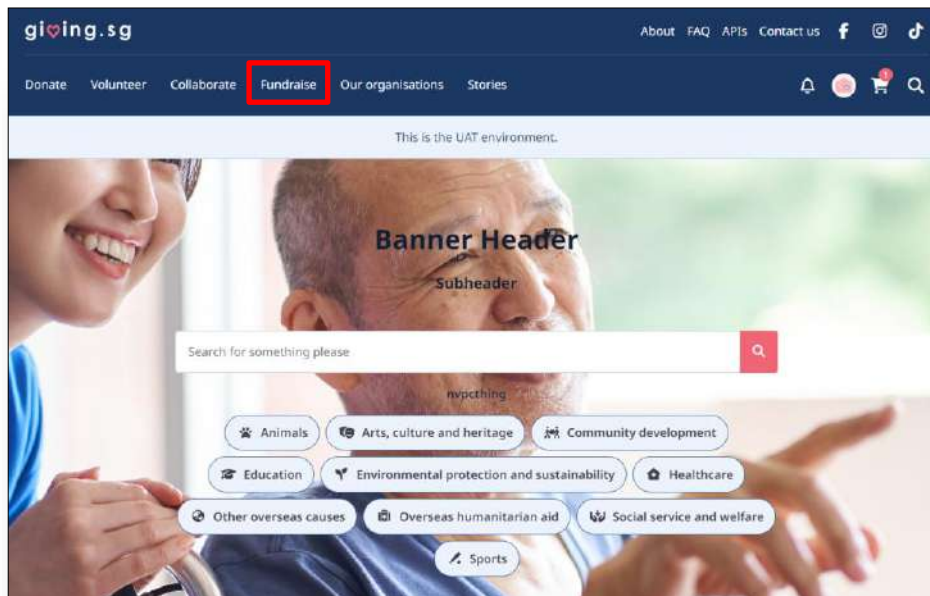
Explore **9 activities** Results per page 30

	Volunteer • Self-Declared Successful 5566 Animal Welfare - Run for Fun 5566 Animal Welfare	01/06/2026 - 01/06/2026 • Botanical Garden 1 CLUNY ROAD Singapore 259569 Volunteer 12 hours 5 mins	
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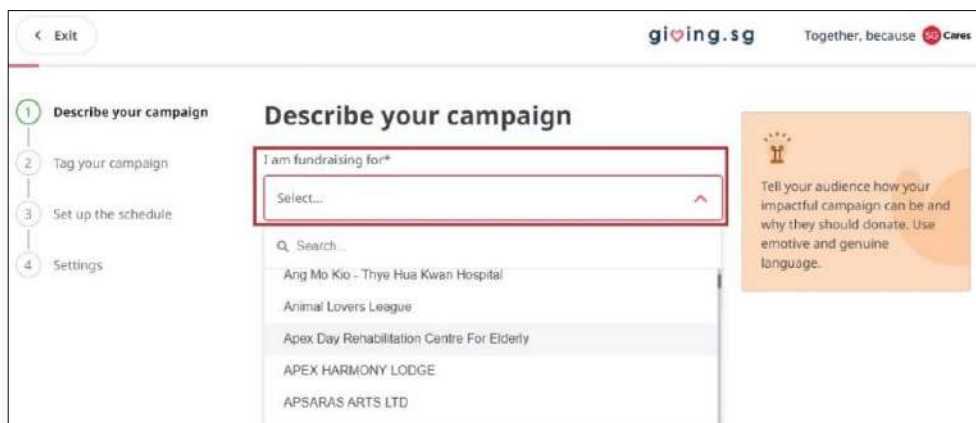
D) Fundraising for charities

i) Creating campaigns

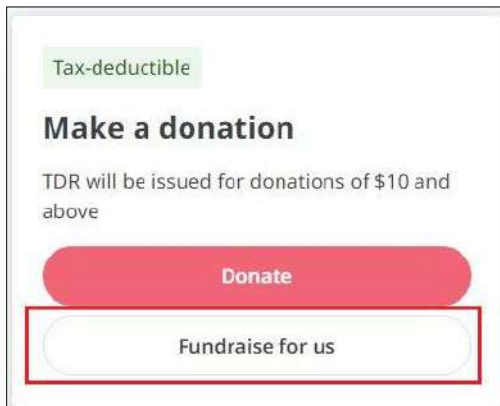
1. Go to giving.sg and sign in.
2. Click on 'Fundraise'



Select the charity you wish to fundraise for in the dropdown menu



Alternatively, you can click on 'Fundraise for us' directly on the charity's profile page:

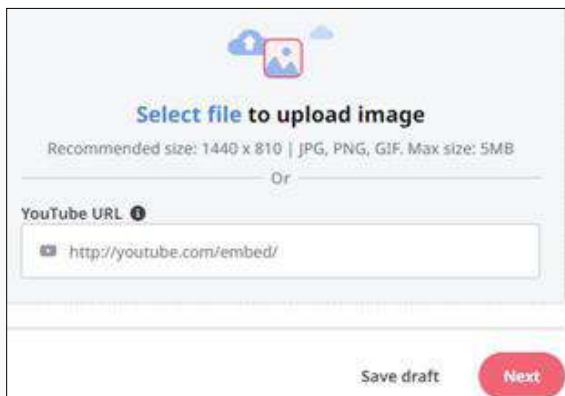


- You will be redirected to the 'Describe Your Campaign' page. Please ensure to complete all the mandatory fields.

A screenshot of the 'Describe your campaign' page on giving.sg. The page has a sidebar on the left with a progress indicator showing five steps: 1. Describe your campaign (active), 2. Tag your campaign, 3. Set up the schedule, 4. Set up donation tier, and 5. Settings. The main content area has the heading 'Describe your campaign'. It includes a 'Campaign name*' field, a 'Campaign goal*' field with a currency selector set to '\$' and a value of '0', and a 'Description*' text area with a placeholder 'Describe your campaign and the giving you do. (2,000 characters)'. Below these is a 'Campaign URL*' field with a placeholder 'giving.sg/donate/campaign/'. On the right side, there is a section 'I am fundraising for' with a dropdown menu showing 'Arts for All Collective' and a tip box that says 'Tell your audience how your impactful campaign can be and why they should donate. Use emotive and genuine language.'

Note: The Campaign URL link will be automatically generated based on your campaign name. You will have the option to customize it to your preferred URL link. Please ensure that the URL is unique and not already in use by other campaigns.

3. Upload photos. You can upload a maximum of 5 photos to the media gallery.



The screenshot shows a dialog box titled "Select file to upload image". It includes a recommended size of 1440 x 810 and supported file formats (JPG, PNG, GIF) with a maximum size of 5MB. Below this, there is a "YouTube URL" field with a placeholder link "http://youtube.com/embed/". At the bottom, there are two buttons: "Save draft" and "Next".

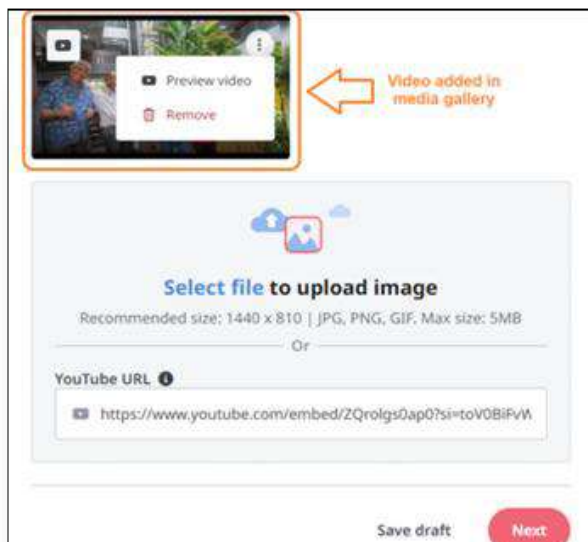
- The recommended image dimensions are 1440 x 810 pixels.
- The campaign images are pre-uploaded by the charity's media gallery. To remove an image, hover over it and click on the three dots that appear in the top right corner of the image.



- You can also rearrange the image locations by hovering over the image and dragging them to the desired location.
4. To upload a video, go to the Youtube video and click Share and then on “Embed”, highlight and copy this link (example)



- After you have keyed in the embedded link into the field, do remember to press “Enter” key.
- You will notice that the YouTube video will be added into the gallery. Click on the 3 dots to preview the video.



- Once done, click “Next”

5. You can select the causes your campaign is supporting.



Tag your campaign

Causes supported by the NPO

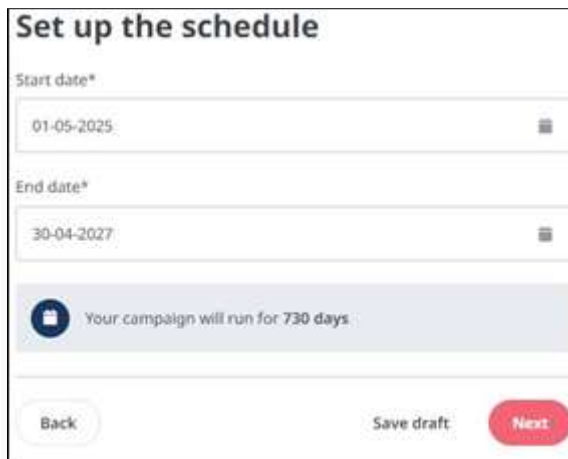
Select which causes your campaign is supporting.

Social service and welfare **Community development**

Education

Back **Save draft** **Next**

6. Set the campaign dates. Your fundraising campaign can run for a maximum of 2 years.



Set up the schedule

Start date*

01-05-2025

End date*

30-04-2027

Your campaign will run for 730 days.

Back **Save draft** **Next**

7. For fundraising campaigns, you may add/edit the donation tier. Donation tier is a set of suggested donation amounts that an NPO makes to help you make quick donation decision.

giving.sg Together, because Cares

Exit

Describe your campaign

Tag your campaign

Set up the schedule

4 Set up donation tier

5 Settings

Set up donation tier

Donation tiers

Donation tier is a set of suggested donation amounts that an NPO makes to help you make quick donation decision. Limited up to 8 tiers, this pre-decided range of donation values are meant to be accessible and impactful.

\$ 14

\$ 25

\$ 41

\$ 59

Edit Remove

Add donation tier

I am fundraising for

Arts for All Collective

How to write a compelling impact statement

- Make them short, simple, and to the point.
- Be specific.
- Avoid jargon or technical language.

8. For fundraising campaigns, the tax deduction is determined by the charity and cannot be changed. You can now choose to 'Save & Preview' or 'Submit for Approval'. The fundraising campaign will then be sent to the charity for their review and approval.

giving.sg Together, because Cares

Describe your campaign

Tag your campaign

Set up the schedule

Set up donation tier

Settings

Settings

Fundraising type*

Local

Giving for local communities and citizens

Tax deduction set by the NPO

The minimum amount claimable for tax deduction is set at **\$10** currently. Donors will be eligible for TDR when they donate this amount and above.

By submitting, I declare that this campaign is to raise funds for local charitable purpose only, and that I am aware of, and abide the requirements under the Charities Act of Singapore (Chapter 37), include the Charities (Fund-raising appeals for Local & Foreign Charitable Purpose) Regulation.

Back Save & preview Submit for approval

ii) Creating a Sub campaign

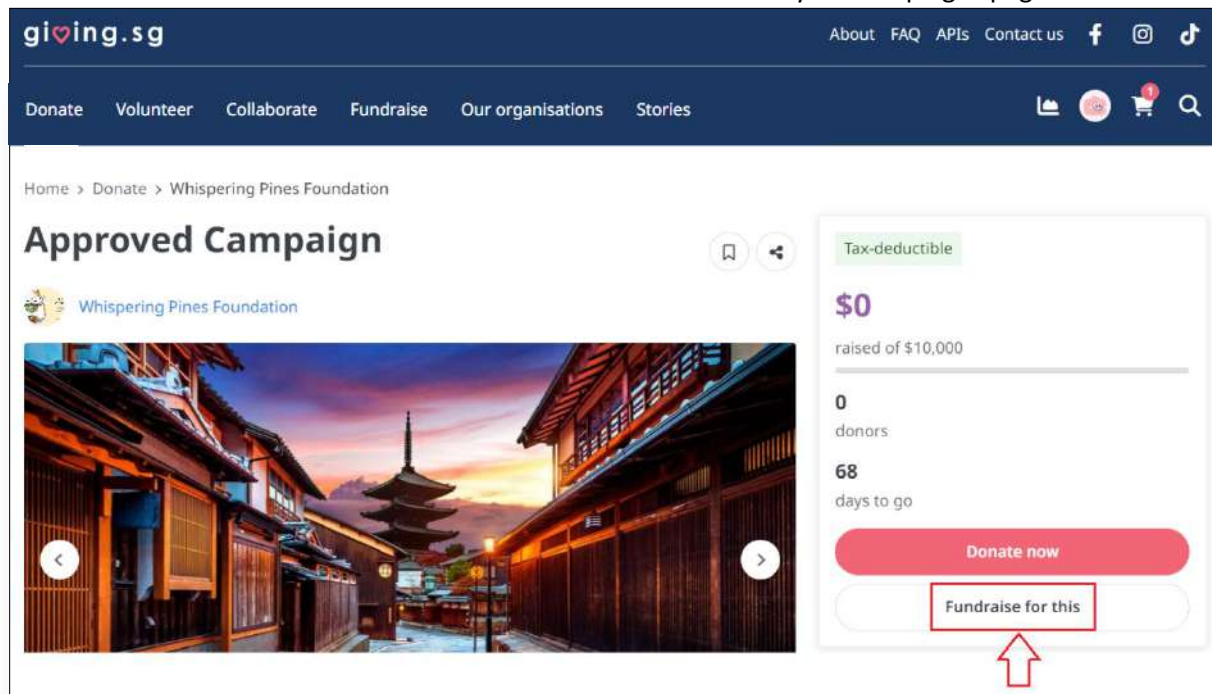
If you wish to support the main campaign, you can create a sub-campaign and assist them in fundraising for their cause.

Sub-campaigns are created under a main campaign.

- Sub-campaigns can only be created by public fundraisers.
- All donations to sub-campaigns contribute to the total of the main campaign.
- The Tax-Deductible Receipt (TDR) status of a sub-campaign follows the TDR status of the main campaign and the IPC (Institution of a Public Character) status of the charity.

1. Search for the campaign (It has a “Fundraise for this” option under “Donate now”)

2. Click “Fundraise for this” and user is redirected to the “Describe your campaign” page.



You will see that “I am fundraising for” on the right, the Charity main campaign name and charity name is shown.

Describe your campaign

Campaign name*

Campaign goal*

– \$ 0 +

Campaign goal should be less than \$6,000

Description*

Describe your campaign and the giving you do. (2,000 characters)

I am fundraising for

Approved Campaign

Whispering Pines Foundation

Tell your audience how your impactful campaign can be and why they should donate. Use emotive and genuine language.

Complete the campaign details, tag your campaign, set up the schedule and campaign settings and submit to charity for approval.

- The sub-campaign goal should be less than the main campaign goal.
- The sub-campaign end date must not be later than main campaign end date.

iii) Editing campaigns

1. If you wish to make changes to the campaign content, click on your profile picture and then on 'My activities'.
2. Click on Fundraise to view the list of fundraising campaigns you have created. You can find your campaigns that are 'Active', 'Pending approval', 'Approved' under the Ongoing tab.

Filter by Donate Volunteer Fundraise Export History Filters

ONGOING HISTORY

Explore 2 activities

Fundraise • Active

22/07/2024 - 31/07/2024

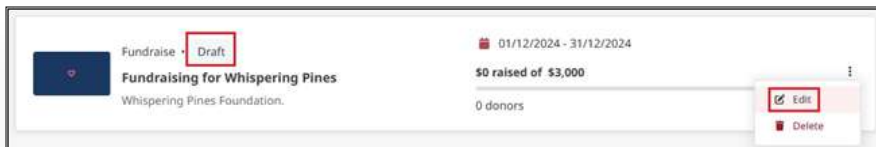
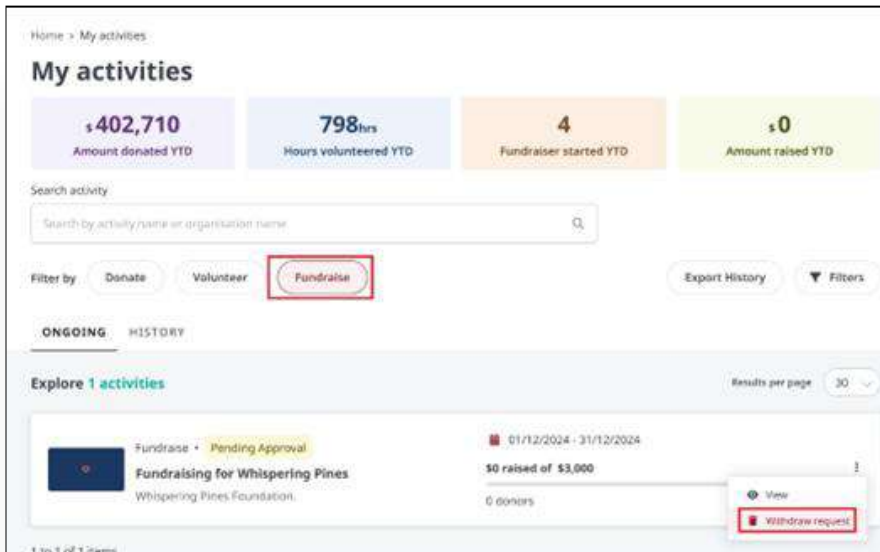
\$0 raised of \$5,000

0 donors

View Edit Duplicate End Campaign

For “Pending Approval” or “Approved” campaign, click on ‘Withdraw request’.

This will bring your campaign back to Draft status, from here you will be able to edit the campaign and then resubmit it for approval.



Note: If you have already submitted a fundraising campaign for approval to a charity, any changes that you wish to make will have to be reviewed and approved by the charity again.

3. The following aspects of campaigns cannot be edited once a campaign is active:

- Campaign Name/URL
- Campaign Tags
- Campaign Start Date
- Tax deduction

For an active public campaign, only the following fields are editable as per followings:

- Description
- Target Goal
- Photo of campaign
- Campaign end date
- Donation tiers/Impact statements

If the campaign has been approved by the charity administrator, you will see 'Active' instead of 'Pending' on the campaign.

Donors will be able to donate to the campaign when the status is 'Active'. Share the campaign URL only after the campaign status is Active.

Points to note:

- If your campaign has already reached the goal amount (100%). Before the campaign end date, you may wish to increase your campaign goal amount by clicking 'Edit' on the campaign to update it.
- The campaign can be *Live* for a maximum of 730 days from the start date.
- Kindly note that giving.sg will not be able to re-activate any expired/ended campaign. You will need to select the "duplicate" button on your expired campaign to re-create a new campaign.

Note: Donation amount will start from \$0 and the campaign URL link will be re-generated to a new link for your new campaign.

iv) Ways to make your campaign perform better

- **Get Creative**
Do something adventurous for your campaign — a marathon, climb a mountain, put up a challenge.
- **Get Visual**
Add a YouTube video and pictures to your campaign page. Make sure pictures uploaded are up to recommended size: 1440 x 810 | JPG, PNG, GIF. Max size: 5MB. If you do not have any, try creating your own campaign banner using free tools like Canva or Microsoft Paint!
- **Get Specific**
Start with a realistic fundraising target - it is less intimidating. Why not try a goal of \$1000. Run your campaign for a specific period, for example 2 months, to create a sense of urgency so that people donate now.
- **Get A Story**
Share what the campaign is about, who or what it will impact, and why the cause resonates with you. Focus on how your campaign (and thus your friends' support) affects your beneficiary!
- **Get Sharing**
Use social media to promote but do not rely on it completely. Emails can be more personal and impactful. A thoughtfully written email will get friends and family to notice your campaign.

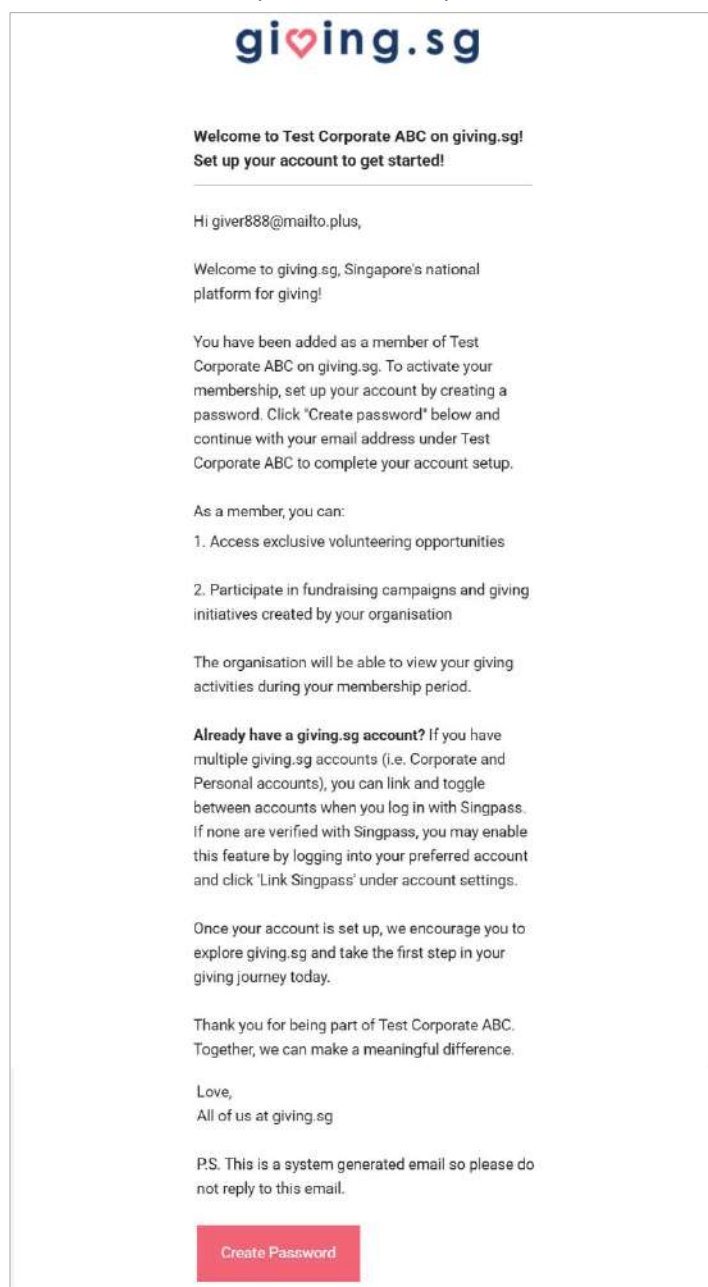
E) How to accept member invitation to connect to private campaign or opportunity page

Charity or Organisation can add and invite a specific group of members to connect to their private fundraising campaign or opportunity page.

Private campaign or opportunity page is only accessible to a specific group of invited members, rather than being publicly available to all users. The private page won't appear in public searches or on the main fundraising platform.

For new user who does not have an account with giving.sg

1. Check the invitation email
2. Click "Create password" and you will be redirected to the OTP page



- Inputs a valid OTP.
- At General information page, follow the onscreen instructions to complete the account registration.

General information

This information helps us get to know you.

Full name*

NRIC / FIN*

Date of birth*

Email*

Password*

Confirm password*

☒ By signing up, I have read and agree to NVPC's [Terms and Conditions](#) and [Privacy Policy](#).

☐ I agree to receive marketing communications from NVPC and its related organizations as articulated in our [Terms and Conditions](#) and [Privacy Policy](#). Our marketing communications may include advocacy content, donation or volunteering opportunities, and updates or information on causes and initiatives.

Confirm

- Log in as a giver and check the membership request.

 **Profile**

Personal details

Social links

Saved cards

Preferences

Profile display

Membership

Linked accounts

 **Settings**

Account

Notification

Membership

Being a member of an organisation gives you access to their private campaigns and opportunities.

Your memberships



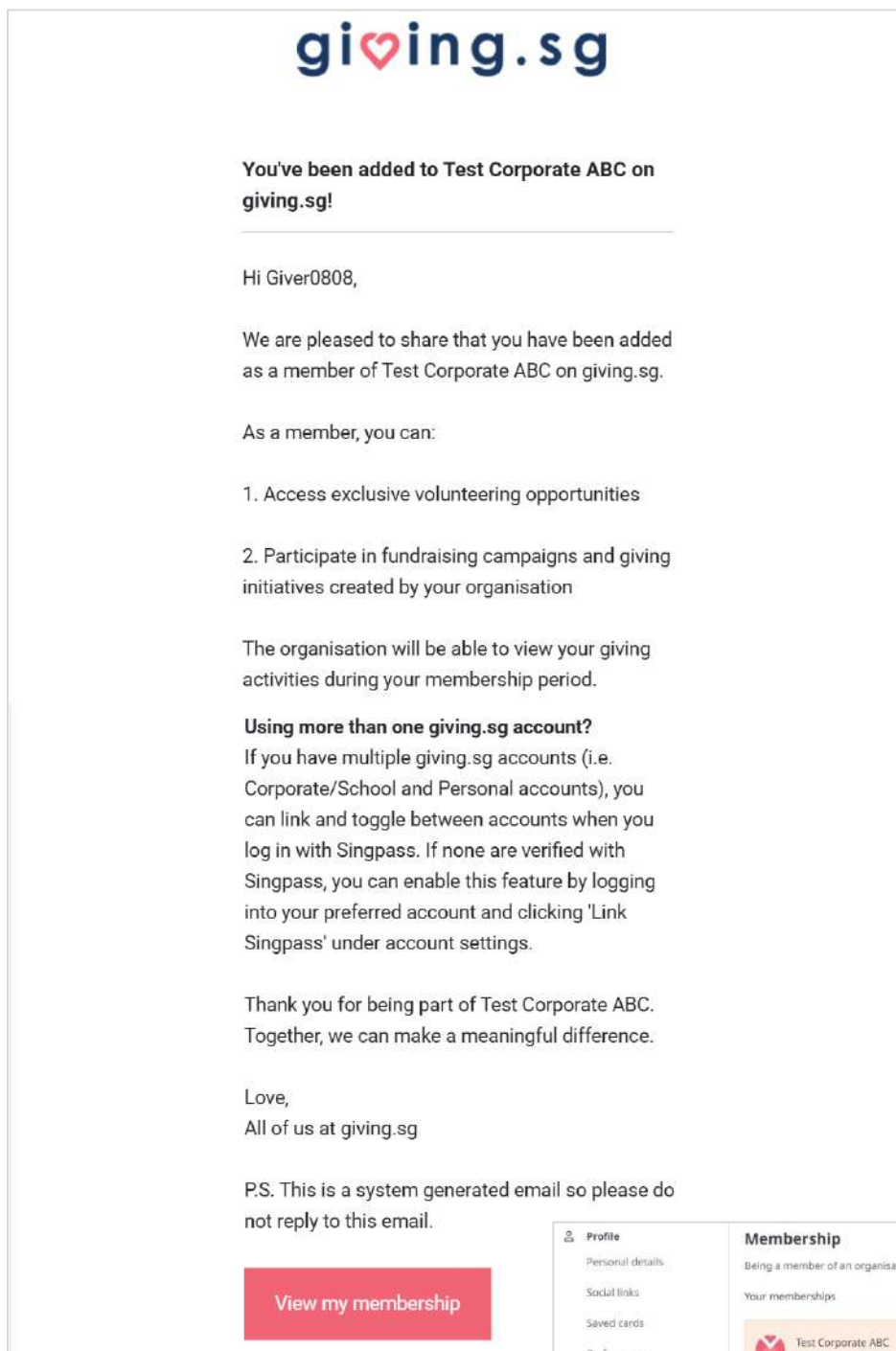
Test Corporate ABC

Organisation



For user who has an account with giving.sg

1. Check invitation email
2. Click “View my membership”



3. Log in as a giver
4. Click the avatar profile icon and click “Settings”
5. Go to “Membership” and verify that you are able to see the membership

